

# R. M. WILLIAMS

EST. 1932, AUSTRALIA

### ORDER DETAILS

ORDER NUMBER

ORDER DATE

NAME

### ADDRESS

### PACKING SLIP

Thank you for your order and welcome to the R.M.Williams family.

### NEED HELP?

**P:** +61 8 8259 1007

**E:** customerservice@rmwilliams.com.au

**W:** rmwilliams.com.au/customerservice

### ITEM SUMMARY (Please note, your order may be delivered in separate parcels)

QTY	PRODUCT CODE	DESCRIPTION	SIZE	REFUND	EXCHANGE	NEW SIZE	NEW COLOUR
				<input type="checkbox"/>	<input type="checkbox"/>		
				<input type="checkbox"/>	<input type="checkbox"/>		
				<input type="checkbox"/>	<input type="checkbox"/>		
				<input type="checkbox"/>	<input type="checkbox"/>		
				<input type="checkbox"/>	<input type="checkbox"/>		
				<input type="checkbox"/>	<input type="checkbox"/>		
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				<input type="checkbox"/>	<input type="checkbox"/>		
				<input type="checkbox"/>	<input type="checkbox"/>		
				<input type="checkbox"/>	<input type="checkbox"/>		

### HOW TO RETURN OR EXCHANGE

#### VIA POST




**1. CREATE LABEL**  
Go to the returns section of the RMW website and follow the instructions to generate your label OR scan the QR code.



**4. POST ITEMS**  
Drop your parcel off at your nearest Australia Post office, post box or ParcelPoint return location. Don't forget, Australia Post can print your label if required.



 **2. COMPLETE FORM**  
Fill out your preferences in the item summary.

 **3. PACK ITEMS**  
Securely pack your item(s) including this completed form.



**5. REFUND OR EXCHANGE**  
Once your items are received, we will process your refund or exchange. For Refunds: it may take up to 10 business days for your funds to become available.

#### IN-STORE



**IN-STORE**  
Take your items in store and our staff will be happy to assist in your exchange/refund.